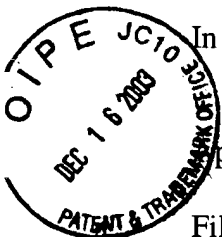


## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE



In re Application of:

Greg BJORNBERG et al.

Application No.: 10/613,054

Filed: July 3, 2003

Attorney Docket No.: 09710-1187

Client Docket No.: COS-97-046C1

Group Art Unit: Not yet assigned

Examiner: Not yet assigned

For: SYSTEM FOR EXECUTING ADVANCED INTERACTIVE VOICE  
RESPONSE SERVICES USING SERVICE-INDEPENDENT BUILDING  
BLOCKS

Assistant Commissioner for Patents

Alexandria, VA 22313-1450

**PRELIMINARY AMENDMENT**

Dear Sir:

Before examination of this application, please amend this application as follows.

**AMENDMENT AND PRESENTATION OF CLAIMS**..... 2**REMARKS** ..... 14

12/18/2003 BABRAHA1 00000117 132491 10613054

01 FC:1202 450.00 DA  
02 FC:1201 516.00 DA

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Application of:

Greg BJORNBERG et al.

Application Serial No.: 10/613,054

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Examiner:

Group Art Unit:

For: **SYSTEM FOR EXECUTING ADVANCED INTERACTIVE VOICE RESPONSE SERVICES USING SERVICE-INDEPENDENT BUILDING BLOCKS**

DIRECTOR OF PATENTS AND TRADEMARKS

Alexandria, VA 22313-1450

**PRELIMINARY AMENDMENT TRANSMITTAL LETTER**

Transmitted herewith is an amendment in the above-identified application.

FEE CALCULATION	CLAIMS REMAINING AFTER AMENDMENT		HIGHEST NUMBER PREV. PAID FOR	NO. OF EXTRA CLAIMS PRESENT	RATE	ADDITIONAL FEE
TOTAL CLAIMS	45	MINUS	20	25	\$18	\$ 450.00
INDEP. CLAIMS	9	MINUS	3	6	\$86	\$ 516.00
<input checked="" type="checkbox"/> Petition is hereby made under 37 CFR § 1.136(a) to extend the time for response to the Office Action of <u>July 7, 2003</u> to and through <u>October 7, 2003</u> , for an extension of: <input type="checkbox"/> One month (\$110) <input type="checkbox"/> Two months (\$420) <input type="checkbox"/> Three months (\$950) <input type="checkbox"/> Four months (\$1480)						\$ 0.00
<b>TOTAL ADDITIONAL FEE DUE:</b>						<b>\$ 966.00</b>

- ☐ Applicant claims small entity status. See 37 CFR § 1.27.
- ☐ No additional fee is required.
- ☐ Payment of \$ \_\_\_ by Credit Card. Form PTO-2038 is attached.
- ☒ The Director is hereby authorized to charge payment of any fees associated with this communication or credit any overpayment to Deposit Account 13-2491, including any filing fees under 37 CFR § 1.16 for presentation of extra claims and any patent application processing fees under 37 CFR § 1.17

I hereby certify that this correspondence and all correspondence identified as accompanying this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to the Assistant Commissioner for Patents, Alexandria, VA, 22313-1450 on December 15, 2003.

Linda V. Wiley

Date: 12/15/03

Respectfully submitted,

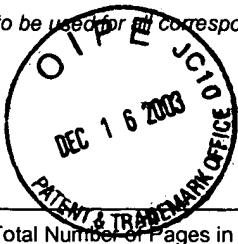
DITTHAVONG & CARLSON, P.C.

Phouphanomketh Ditthavong

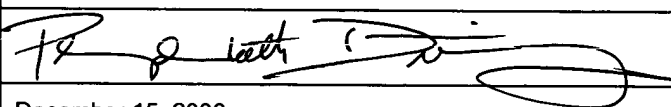
Reg. No. 44658

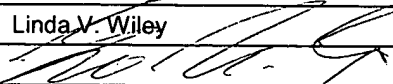
Date: December 15, 2003

Under the Paper Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number.

<h1 style="text-align: center;">TRANSMITTAL FORM</h1> <p style="text-align: center;">(to be used for all correspondence after initial filing)</p> <div style="text-align: center;">  </div>		Application Number	10/613,054
		Filing Date	July 3, 2003
		In re Application of:	Greg BJORNBERG et al.
		Group Art Unit	
		Examiner Name	
		Attorney Docket Number	09710-1187
Total Number of Pages in This Submission	17	Client Docket Number	COS-97-046 C1

ENCLOSURES (check all that apply)		
<input type="checkbox"/> Fee Transmittal Form <input type="checkbox"/> Fee Attached <input checked="" type="checkbox"/> Amendment / Response <input checked="" type="checkbox"/> Preliminary Amendment <input type="checkbox"/> Affidavits/declaration(s) <input type="checkbox"/> Extension of Time Request <input type="checkbox"/> Express Abandonment Request <input type="checkbox"/> Information Disclosure Statement <input type="checkbox"/> Certified Copy of Priority Document(s) <input type="checkbox"/> Response to Missing Parts/Incomplete Application <input type="checkbox"/> Response to Missing Parts under 37 CFR 1.52 or 1.53	<input type="checkbox"/> Assignment Papers (for an Application) <input checked="" type="checkbox"/> Drawing(s) (1 sheet) <input type="checkbox"/> Licensing-related Papers <input type="checkbox"/> Petition Routing Slip (PTO/SB/69) and Accompanying Petition <input type="checkbox"/> To Convert a Provisional Application <input type="checkbox"/> Power of Attorney, Revocation <input type="checkbox"/> Change of Correspondence Address <input type="checkbox"/> Terminal Disclaimer <input type="checkbox"/> Small Entity Statement <input type="checkbox"/> Request of Refund	<input type="checkbox"/> After Allowance Communication to Group <input type="checkbox"/> Appeal Communication to Board of Appeals and Interferences <input type="checkbox"/> Appeal Communication to Group (Appeal Notice, Brief, Reply Brief) <input type="checkbox"/> Proprietary Information <input type="checkbox"/> Status Letter <input type="checkbox"/> Additional Enclosure(s) (please identify below): <div style="border: 1px solid black; height: 20px; width: 100%;"></div> <div style="border: 1px solid black; height: 20px; width: 100%;"></div> <div style="border: 1px solid black; height: 20px; width: 100%;"></div>
Remarks		

SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT	
Firm or Individual name	DITTHAVONG & CARLSON, P.C. Phouphanomketh Ditthavong, Reg. No. 44658
Signature	
Date	December 15, 2003

CERTIFICATE OF MAILING			
I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Assistant Commissioner for Patents, Alexandria, VA 22313-1450 on this date:			
Type or printed name	Linda V. Wiley		
Signature		Date	December 15, 2003

Burden Hour Statement: This form is estimated to take 0.2 hours to complete. Time will vary depending upon the needs of the individual case. Any comments on the amount of time you are required to complete this form should be sent to the Chief Information Officer, Patent and Trademark Office, Washington, DC 20231. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Assistant Commissioner for Patents, Washington, DC 20231.